

Find the **City of Mountain View's Recycling Resource**, and the **Recreation Guide** inside this issue of

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THE VIEW

WINTER 2012-13 • VOL. 20, NO. 2



COMMUNITY HIGHLIGHTS

Don't miss these annual community events this Winter:

- **Community Holiday Tree Lighting** – Monday, December 3, 5:30 p.m. – 7:30 p.m., 500 Castro Street. (See page 4 for more details.)
- **Rengstorff Holiday Open House** – Thursday, December 6, 7:00 p.m. - 9:00 p.m., Rengstorff House, 3070 N. Shoreline Boulevard.
- **Cops That Care Toy Distribution Event** – Saturday, December 22, 9:00 a.m. – 7:00 p.m., 1000 Villa Street.
- **Arbor Day Celebration 2013** – Saturday, March 9, 11:00 a.m. – 1:00 p.m., Pioneer Park.

CHANGE IN ANIMAL SERVICE PROVIDER

This November, Mountain View began a partnership with the Silicon Valley Animal Control Authority (SVACA) to provide animal services to the City in order to save money and better utilize local police resources. This new program replaces the previous contract with the City of Palo Alto. Mountain View police officers will continue to respond to all animal-related noise complaints, and collect and care for stray dogs until SVACA can pick them up.

All other animal services are now being provided by SVACA, including the care of sick, injured, lost and abandoned companion animals, animal cruelty investigations, enforcement of animal laws, spay and neuter services, education and outreach programs, and volunteer and foster programs.



Healthy and treatable animals picked up from Mountain View are now placed at the SVACA's state-of-the-art Animal Care Center, located at 3370 Thomas Road, Santa Clara, off of Montague Expressway near US Highway 101 in Santa Clara.

Mountain View residents will no longer need to call or go to the Palo Alto Animal Services Shelter to receive animal control and care services. Instead, residents should contact or visit the SVACA facility in Santa Clara.

To request services or ask questions, call SVACA during regular business hours at (408) 764-0344, after hours call (408) 866-2101. For more information online, visit www.svaca.com.

EL CAMINO REAL AND SAN ANTONIO PRECISE PLANS

The City was awarded grants to fund the development of new Precise Plans for the El Camino Real and San Antonio areas. The City's newly completed 2030 General Plan identifies both as key 'change areas' in the City.

The Precise Plans will include new zoning regulations for allowed land uses, building heights and design standards. City staff will gather public input on the new plans through future workshops and public hearings. Each Precise Plan will also have a project website to provide information on the update process. Work on the two new Precise Plans will begin in early 2013.

For additional information, including how to sign up for electronic notification of meetings, contact the Community Development Department at (650) 903-6306 or E-mail community.dev@mountainview.gov. For more information on Mountain View's 2030 General Plan, visit www.mountainview2030.com.



NEW TRAFFIC SAFETY PROGRAM

The Mountain View Police Department has launched a new program that will target potentially dangerous traffic locations, such as schools and downtown, for directed enforcement by patrol and traffic teams. The new program, called Operation T.R.A.F.F.I.C. (Together Raising Awareness for Fewer Injuries & Collisions), is aimed at ensuring safe roadways for pedestrians, bicyclists and drivers, including motorcyclists.

The new program includes an educational campaign aimed at young people. The Police Department will partner with local schools to educate youth through classroom information, assembly presentations and handout materials. In addition, the Police Department will continue to work with the Public Works Department to evaluate traffic calming measures, short- and long-term physical changes to streets, and traffic accident data in order to prioritize improvements.



To learn more about the program and about directed enforcement locations, visit the Police Department's Facebook page (www.facebook.com/mountainviewpolicedepartment), Twitter feed (www.twitter.com/MountainViewPD) and website (www.mvdpd.gov). To report a problematic traffic location or issue, call the Traffic Complaint Hotline at (650) 903-6146.

HOLIDAY SCHEDULE ADVISORY

Most City offices (non-emergency response facilities) will be closed or have modified hours between Monday, December 24, 2012 and Tuesday, January 1, 2013. Regular business hours will resume on Wednesday, January 2, 2013.

For recorded information, call (650) 903- 6300 or visit online at www.mountainview.gov.

Emergency services will be available throughout the holiday period by calling 911.

CITY WEBSITE REDESIGN: TOWN HALL AND ONLINE MEETING

One of the City Council's top goals for Fiscal Year 2012-2013 is to redesign the City's website. The purpose of the redesign process is to make the website more user-friendly, providing residents with easier access to important information and online services.

A Town Hall meeting to get input from residents will be held on Wednesday, December 5, 2012 from 5:30 p.m. to 7:00 p.m., in the Council Chambers on the Second Floor of City Hall located at 500 Castro Street. Residents can also offer suggestions electronically prior to the meeting and/or join an online discussion. Look for more details on the website.

If you would like to share your thoughts and ideas about the website now, simply take our online survey at www.mountainview.gov/mvwebsurvey or E-mail your input to mvweb@mountainview.gov. The new website is expected to be launched in the Spring of 2013. For further information, contact the City Manager's Office at (650) 903-6301.



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To learn more about upcoming events in Mountain View, check the Events Calendar on Page 7 of this issue of *The View*, go online to the City's website at www.mountainview.gov, or tune to cable television KMTV (cable TV CH26)

NEWS FOR YOU

BIKE FRIENDLY MV

Mountain View was designated a silver-level Bicycle Friendly Community this Fall by the League of American Bicyclists, an upgrade from the bronze-level award the City has held since 2004. The silver-level award recognizes the City's commitment to improving conditions for bicycling through investment in bicycling promotion, education programs, infrastructure and pro-bicycling policies. Mountain View is one of only 242 communities across the country to be designated as a Bicycle Friendly Community.

The City's efforts to promote cycling include investing in a comprehensive bicycle network of trails, bike lanes, bike routes and bike boulevards. Mountain View has also provided downtown bike lockers, racks and a rent-free bicycle shelter at the Downtown Mountain View Transit Center. Recently, the City completed extensions of the Stevens Creek Trail and Permanente Creek Trail, enabling bicyclists to cross highways 237, 101 and 85.

To learn more about the Bicycle Friendly Community program, visit www.bikeleague.org/community.



Bike Safety Reminder:

- Ride as close to the right hand edge of the road as practical
- Ride single file
- Follow the same rules of the road as vehicles (Stop at stop signs and red lights)
- Ride in the same direction as vehicle traffic

COUNCIL APPROVES NEW GARBAGE AND RECYCLING COLLECTION AGREEMENT

Learn about the new agreement and services that will begin July 2013 in *The Resource* newsletter inside this issue of *The View*.



SHOPPING IS FRESH AND PLENTIFUL IN MV!

The City continues to work with vendors and retailers to make Mountain View one of the best cities in the Bay Area for shopping. From the certified farmer's market to a growing list of new or renovated retail stores, it pays to shop locally.

Mountain View Farmer's Market, which has been highly reviewed, is open Sundays from 9:00 a.m. to 1:00 p.m. and located at the Downtown Mountain View Caltrain Station parking lot at 600 West Evelyn. For more information, contact the California Farmers Market Association at (800) 806-3276 or visit <http://cafarmersmkts.com/>.

Newly opened or renovated private operated markets in the city include Sprouts at 630 San Antonio Road, Fresh and Easy at 580 North Rengstorff Avenue, Ava's Market and Deli at 340 Castro Street and the newly expanded Safeway coming to San Antonio Village.

For more information about shopping and development opportunities in the City, call the Community Development Department at (650) 903-6306.

Ensuring Safety and Preparedness



MV TAKES PART IN COUNTYWIDE EARTHQUAKE DRILL

This October, the City took part in "Silicon Valley ShakeOut 2012," a full-scale practice exercise designed to evaluate the readiness of emergency services throughout the County during a catastrophic earthquake. Sponsored by the Santa Clara County Office of Emergency Services, the daylong event included members of various City and County agencies and officials, as well as members of other volunteer agencies.

Objectives of the exercise included:

- Testing and evaluating the effectiveness of the Santa Clara County Catastrophic Earthquake Mass Care and Sheltering Plan
- Demonstrating the ability of City agencies, including Mountain View emergency services, and the Red Cross, to effectively open, staff and equip a shelter
- Assessing the ability to coordinate emergency management efforts among local and County agencies and organizations

The exercise is evidence of the growing public safety partnership between all jurisdictions, departments, and agencies within the Santa Clara County Operational Area that is necessary in order to adequately prepare for future catastrophic events. For more information, contact the Office of Emergency Services at (650) 903-6825.



CERT CLASSES FOR 2013

Community Emergency Response Team (CERT) training is a program designed to prepare Mountain View residents to help themselves, their families and neighbors in the event of a disaster. The training covers basic skills that are important to know in a disaster, when emergency services are not available. CERT training is free to all citizens of Mountain View.

The four-week CERT course provides training in earthquake awareness, disaster fire suppression techniques, disaster medical operations, first aid/CPR, and light search and rescue, as well as team organization and management. CERT training culminates with a disaster simulation and comprehensive course review. Trained emergency personnel, including firefighters and emergency medical services personnel, teach the classes.

For questions about the program, call Lynn Brown at (650) 903-6825. To view the upcoming 2013 CERT class schedule, visit http://www.mountainview.gov/city_hall/fire/programs_n_services/cert.asp.

COLD WEATHER SAFETY TIPS

The Fire Department encourages all residents to be careful while using heating sources during cold weather. The following are safety tips from the NFPA about how to be safe and warm this Winter season.

- Keep anything that can burn at least three feet away from heating equipment, like the furnace, fireplace, wood stove, or portable space heater
- Have a three-foot "kid-free zone" around open fires and space heaters
- Never use your oven to heat your home
- Have a qualified professional install stationary space heating equipment, water heaters or central heating equipment according to the local codes and manufacturer's instructions
- Have heating equipment and chimneys cleaned and inspected every year by a qualified professional
- Remember to turn portable heaters off when leaving the room or going to bed
- Always use the right kind of fuel, specified by the manufacturer, for fuel burning space heaters
- Make sure the fireplace has a sturdy screen to stop sparks from flying into the room. Ashes should be cool before putting them in a metal container. Keep the container a safe distance away from your home
- Test smoke alarms monthly

For more information about ways to keep your home fire safe, visit www.nfpa.org.

FIREPLACE SAFETY TIPS

To ensure cleaner air, experts recommend minimizing fireplace use. If you do light a fire, follow these guidelines provided by the Bay Area Air Quality Management District:

- Burn a mix of softwoods, hardwoods and pressed logs
- Burn only seasoned firewood. Firewood should dry 6 to 12 months minimum after splitting
- Do not burn garbage, plastics, rubber, waste solvents, paint, oil, painted or treated wood, particleboard, plywood, saltwater driftwood, coal, charcoal briquettes, glossy or colored paper
- Build a small hot fire and let it burn out completely before bedtime. Burning overnight is a major fire hazard and pollutes all night

For more information, visit www.arb.ca.gov.

The View is published in March, September and December by the City of Mountain View. **The View** is delivered by bulk mail to every residential address and many businesses in Mountain View.

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City Website
www.mountainview.gov
The View is available on the City's website.

Extra Copies
A limited supply of extra copies of **The View** is available at City Hall, 500 Castro Street, the Mountain View Public Library, 585 Franklin Street, and the Community Center, 201 South Rengstorff Avenue.

The View is printed on 40 percent recycled paper. ♻️

City Mission Statement
The City of Mountain View provides quality services and facilities that meet the needs of a caring and diverse community in a financially responsible manner.



BSA Architects and David Wakely Photography

FIRE STATION 5 WINS ENVIRONMENTAL AWARD

Mountain View’s new Fire Station 5 was recently awarded LEED Gold Certification by the U.S. Green Building Council, which is made up of builders, environmentalists, corporations, nonprofits and individuals. The Leadership in Energy and Environmental Design (LEED) award recognizes buildings that conserve energy and water, reduce waste and pollution, and lower operating costs.

Originally designed to meet the LEED Silver Certification standard, the new fire station exceeded that standard during its first eight months of operation and qualified for the higher Gold Certification. It is the first City facility to receive the Gold Certification standard. The City Council has adopted LEED Silver as a minimum for all new City buildings.

Below are some of the sustainable design features that contributed to the LEED certification:

- A natural rainwater storage system to decrease pollution in the storm drain system
- Light reflective roof and paving colors to reduce heat
- Water-saving technologies for irrigation and water efficiency
- High efficiency mechanical and lighting systems, solar water heating and daylight harvesting technologies
- Sustainable refrigeration management without the use of CFCs
- Sustainably harvested wood for both construction waste recycling and the use of regional materials
- Use of natural daylight, monitored ventilation and temperature controls
- An environmentally sensitive cleaning program

PARKS AND OPEN SPACE PLAN UPDATE

The Parks and Recreation Commission is currently updating the City’s Parks and Open Space Plan. The Plan is a comprehensive review of open space needs and issues throughout the City and provides an evaluation of current parks and open space facilities, as well as a long-range vision for the future.

The Plan is updated every three to five years. It was last updated in 2008. The Commission expects a draft of the Plan to be presented to the City Council in Summer 2013.



MOUNTAIN VIEW RECEIVES AAA CREDIT RATING

The City of Mountain View once again received an AAA credit rating by Standard and Poor’s, one of the nation’s top-ranked independent credit rating agencies. Standard and Poor’s (S & P) reaffirmed on October 3, 2012, the City’s AAA issuer credit rating with a stable outlook. This is the highest credit rating possible and has been awarded to only a small percentage of cities in California.

For further information, contact the Finance and Administrative Services Department at (650) 903-6316.

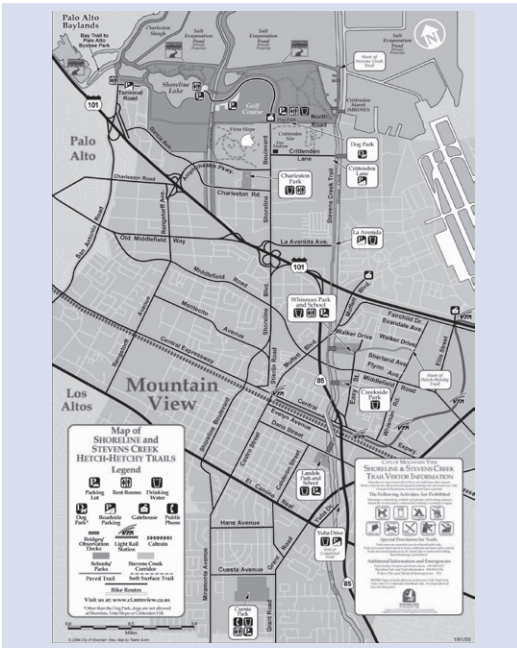
FOLLOW THE MVPD ON SOCIAL MEDIA



You can follow the Mountain View Police Department and get information about Police activities and members of the force on your computer, tablet or cell phone. Get real-time information about traffic enforcement locations, street closures and breaking news on Twitter. Get in-depth Police Department information, photos, news and press releases on Facebook. Sign up for emergency and natural disaster alerts to your cell phone at Nixle.

Follow the Police Department on:

- Twitter at www.twitter.com/MountainViewPD
 - Facebook at www.facebook.com/MountainViewPoliceDepartment
 - Nixle at www.nixle.com or text your zip code to 888777
- You can also get information about the Police by calling (650) 903-6344 or on the Department’s website at www.mvdpd.gov.



NEW ACCESS TO STEVENS CREEK TRAIL

Construction of a second access point for pedestrians and bicyclists to the Stevens Creek Trail from El Camino Real is scheduled to begin in January, 2013. The new access point will be located on the north side of El Camino Real, just west of Highway 85 and adjacent to Stevens Creek. An access point on the south side of El Camino Real to the hiking and biking trail opened in 2008.

Similar to the access point on the south side of El Camino Real, no parking facilities for trail users will be provided at the new access location.

Weather permitting, a six-week construction schedule is anticipated. Stevens Creek Trail will remain open during construction. For additional information, contact the Public Works Department at (650) 903-6311.



TEEN CENTER UPDATE/ ROCK CHURCH RENOVATIONS

The City Council approved funding to renovate the land and building known as the Rock Church property, located at 263 Escuela Avenue, into a new teen center. The renovation will make improvements to both the interior and exterior of the former church. The Youth Advisory Committee and the Park and Recreation Commission met in September and October to approve the site and floor plans for the property. Construction is slated to begin this Spring and the new teen center is expected to open by the end of 2013.

For more information about current teen programming, visit the City of Mountain View website at www.mountainview.gov and click on the drop down menu labeled ‘Library, Arts, Parks and Rec’ and select ‘Teen Services’ or call (650) 903-6331.



APPLY NOW FOR AFFORDABLE DOWNTOWN RENTAL HOUSING

Applications are now being accepted for the Franklin Street Family Apartments, an affordable family rental housing development located at 135 Franklin Street in downtown Mountain View. The 51 rental units are anticipated to be available for occupancy in March, 2013.

The 51 rental units will range from one to three bedrooms. To be eligible to rent the units, household income must meet certain criteria; for a family of 4 annual income must be between \$31,00 and \$52,000. Families who have qualified incomes and live or work in Mountain View will be given preference in renting units.

The City of Mountain View has invested more than \$10 million in local affordable housing funds to support this housing opportunity for residents and those who work in the community. For a rental application and more information, contact the project developer, ROEM Corporation at (650) 533-3902 or www.roemcorp.com.

For more information about the City’s role in this project, contact the Community Development Department at (650) 903-6379.

PRIVATE DEVELOPMENT UPDATE

455 San Antonio Road – Construction is underway on Phase I of the San Antonio Center. The project includes 85,000 sq. ft. of new retail space along El Camino Real, as well as a mixed-use building consisting of 43,000 sq. ft. of ground floor retail space and 340 residential apartments along San Antonio Road. Safeway and the new retail buildings along El Camino Real and San Antonio Road are expected to open in March, 2013. The remainder of the project will open throughout 2013.



You can register
for Recreation classes
on-line by visiting [http://
online.activenetwork.com/
mvrecreation](http://online.activenetwork.com/mvrecreation).

Seasonal Highlights



HOLIDAY EVENTS AT THE CENTER FOR THE PERFORMING ARTS

Holiday magic is in the air at the Mountain View Center for the Performing Arts with a dazzling line up of theatre, dance and music productions. For tickets and information call (650) 903-6000 or visit mvcpa.com.

November 23 – 25

Pacific Ballet Academy presents *22nd Annual Nutcracker*

November 28 – December 2

Smuin Ballet presents *The Christmas Ballet*, 2012 Edition

December 7 & 8

Peninsula Youth Theatre Stories on Stage presents *A Little House Christmas*

December 7 – 9

Western Ballet presents *The Nutcracker*

December 10

Schola Cantorum presents *Messiah Sing 2012*
“Good Tidings of Great Joy”

December 14

Purdance presents *Dance Out Loud 2012*

December 14 – 16

Bayer Ballet Academy presents *A Winter Fairy Tale*

December 21

Oakland Interfaith Gospel Choir Inc. presents *Gospel Holiday Concert*



RENGSTORFF HOUSE EVENTS

The Rengstorff House, Mountain View’s oldest home, is celebrating the holiday season and coming year with a series of events and exhibitions. The house is located at 3070 N. Shoreline Boulevard in Shoreline at Mountain View Park.

NOW THROUGH DECEMBER 31 – HISTORIC HOLIDAY DECOR

Step back in time, and bring your friends and family to enjoy the fine Victorian holiday décor at the Rengstorff House. The Rengstorff House is open to the public on Tuesdays, Wednesdays and Sundays from 11:00 a.m. to 5:00 p.m.



THURSDAY, DECEMBER 6 – HOLIDAY OPEN HOUSE

A free event from 7:00 p.m.- 9:00 p.m. Join in singing holiday carols while nibbling on a festive array of goodies.

JANUARY 13 THROUGH APRIL 24 – PHOTOGRAPHY EXHIBIT

Zoom in on Shoreline at Mountain View features historical imagery, landscapes and waterscapes, patterns in nature, contemporary close-ups and interpretation. Opening Reception where the public can meet the photographers is Thursday, January 24 from 6:00 p.m. – 8:00 p.m.

SATURDAY, JANUARY 26 – DINNER FOR SIX AT RENGSTORFF HOUSE

Win a chef-prepared dinner for six guests served by historically costumed staff in the elegant dining room of the historic Rengstorff House.



A seven-course meal will feature champagne, hors d’oeuvres, wine pairings and a finale of port and chocolate. For additional opportunities to purchase tickets by the deadline of January 6, visit www.r-house.org or E-mail Rengstorff.events@gmail.com. Tickets will also be available at the Holiday Open House on December 6.



TOYS NEEDED FOR HOLIDAYS

The Police Department will be collecting new, unopened toys for needy Mountain View children of all ages this holiday season through the “Cops That Care” program. The toys collected from the community will be distributed to children in need at a free, special event on Saturday, December 22 from 9:00 a.m. to 7:00 p.m. at the Police Department Auditorium at 1000 Villa Street. The program is open to all Mountain View residents and children who attend school in Mountain View. Children must be under 18 and attend the holiday event with a parent or guardian to receive a gift.

Beginning December 1, people wishing to donate gifts can bring new, unwrapped toys to the Police Department at 1000 Villa Street. Cash donations, as well as toys for older children, including gift certificates, are especially needed.

For more information, contact the Police Department at (650) 903-6357.



COMMUNITY TREE LIGHTING CELEBRATION

Monday, December 3, 2012

5:30 p.m. to 7:30 p.m.

Civic Center Plaza, 500 Castro Street

Celebrate the holidays with friends and family at the Mountain View Tree Lighting Celebration. Enjoy live holiday music, refreshments, lights and the arrival of Santa Claus (at approximately 5:45 p.m.). Children can have their picture taken with Santa at the free event. In the spirit of the season, guests are encouraged to bring a can of food to help build the giving tree to benefit the Community Services Agency.

For more information, call the Community Services Department at (650) 903-6331.

Check out the Recreation Guide inside this issue of *the View* to register for Winter classes and activities.

Youth and Library News



MAYOR'S YOUTH CONFERENCE 2012

More than 100 middle and high school students from local public and private schools attended Mountain View's 17th Annual Mayor's Youth Conference on October 26 at the Civic Center. The Conference provides an opportunity for the community's young people to learn leadership and communication skills and meet the leaders of local civic and business groups.

This year's theme, 'Be Active, Be Heard, BE YOU!' was the topic for a variety of workshops aimed at encouraging youth to explore their leadership potential and discuss social justice issues.

Participating schools included:

Saint Francis High School, Mountain View Academy, Los Altos High School, Alta Vista High School, Crittenden Middle School, Graham Middle School, Saint Joseph's Catholic School, Waldorf of the Peninsula, German International School, Palo Alto Preparatory.

For more information, call the Youth Resources Manager at (650) 903-6301.

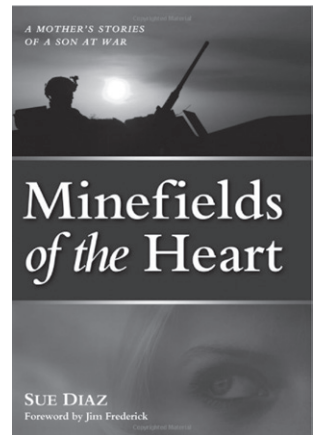
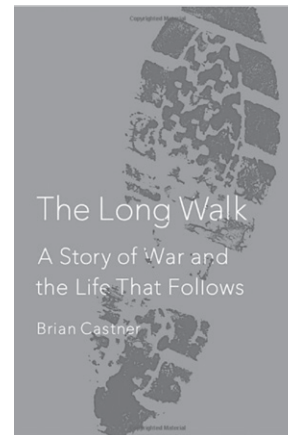
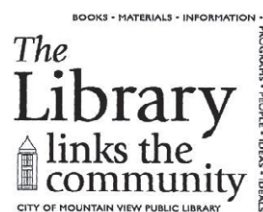


TAX ASSISTANCE AVAILABLE AT THE LIBRARY

Get the help you need and file your state and federal taxes for free at the Library on March 13, 2013, from 3:00 p.m. – 8:00 p.m. at the Mountain View Public Library, 585 Franklin Street, held in the Computer Training Room and the Community Room.

Volunteers will be on hand to assist you with filing your taxes online. Bilingual volunteers will also be available.

For more information and instructions for how to reserve your spot, visit the Library or the Library's website at <http://mountainview.gov/library> after January 4, 2013.



TWO NEW BOOKS FOR SILICON VALLEY READS

Silicon Valley Reads, a community program that invites residents of all 15 cities in Santa Clara County to read and discuss the same books together, has selected two new books for 2013. Both books examine the invisible wounds inflicted by war.

The Long Walk by Brian Castner and *Minefields of the Heart* by Sue Diaz will be the focus of dozens of free public programs in 2013, starting with a kick-off event on Wednesday, January 30, when *Mercury News* columnist Mike Cassidy will interview both authors on stage. The program begins at 7:30 p.m. at the Heritage Theater in Campbell.

A complete list of 2013 events will be posted on www.siliconvalleyreads.org by the end of the year. One of the authors is expected to visit Mountain View and details about that program will be available on the Library's website at <http://mountainview.gov/library>.



BEDTIME STORIES AT THE LIBRARY

Pajamas and slippers are the recommended attire at the Library's new Monday evening story time for children ages 2-5 and their parents. Each six-week series of lively 30-minute drop-in programs begins at 6:30 p.m. in the Library Community Room. Children's Librarians Judy Atterholt and Carolyn Campbell will share stories, rhymes, puppets and more.

The Winter series begins on Monday, January 28th and continues through March 11th. The Library will be closed for President's Day on Monday, February 18th so there will be no program that evening.

For more information about this program, call the Library's Children's Reference Desk at (650) 903-6897.

LIBRARY HOLIDAY SCHEDULE

The Mountain View Public Library will be closed on the following days in December and January:

- Sunday, December 23
- Monday, December 24
- Tuesday, December 25
- Sunday, December 30
- Monday, December 31
- Tuesday, January 1

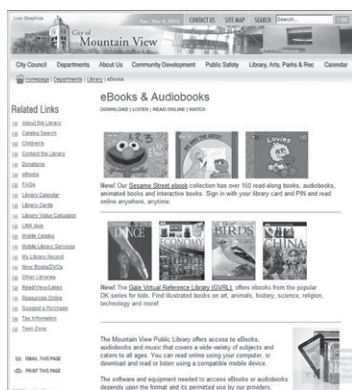
The Library will be open normal hours on all other days. For a listing of all Library holidays, visit www.mountainview.gov/city_hall/library/general/library_holidays.asp.

VIRTUAL LIBRARY CARDS FOR STUDENTS

The Mountain View Library has issued more than 4,000 free 'virtual' library cards to students in the Mountain View Los Altos High School District this year. Students at Los Altos and Mountain View High are able to use their card numbers to access the Library's rich assortment of subscription databases and other digital resources including e-books. Most are available 24 hours a day.

Mountain View High was the first high school to participate. Cards were issued in English classes at the end of March 2012, based on school records. The Library noticed an immediate increase in the use of digital reference materials, magazines and live homework help services. Card numbers are being issued this Fall to new Mountain View students and to students at Los Altos High School. The cooperative project between the City and the high school district increased the use of existing digital Library resources and augmented the digital materials available to students.

For more information about this program, call the Library's children's reference desk at (650) 903-6897.



CONNECTING WITH YOUR COMMUNITY

VOLUNTEER SERVICES PROGRAM – CONNECTING WITH YOUR COMMUNITY!

The City of Mountain View's Volunteer Services Program gives you the opportunity to turn your special talents and abilities into positive action. For more information, call Bill Mykytka, Coordinator of Volunteer Services, at (650) 903-6607 or go to the City website at www.mountainview.gov to download a volunteer application.

CURRENT VOLUNTEER OPPORTUNITIES

Center for the Performing Arts – Various Positions - Volunteers are needed as ushers and lobby hosts. For more information, contact Liz Nelson at (650) 903-6568 or liz@mvcpa.com.

Deer Hollow Farm - School Year Teaching Docents - Volunteers are needed to teach small groups of elementary school children about the farm and garden and Native American studies. Training is provided and



no experience is necessary. School year classes are held Tuesday, Wednesday and Thursday mornings. For more information call Deer Hollow Farm at (650) 903-6430 or E-mail dhfarms@mountainview.gov.

"I have enjoyed working with a wonderful group of people at the Center for the Performing Arts since 2005. I always have that moment of anticipating magic when the house lights go down and before the curtain opens! I am impressed and happy living in such a vibrant and multi-activity city."

— Betty Lucke, volunteer usher and volunteer at special events.

Shoreline at Mountain View – The following volunteer opportunities are currently available:

Patrol Rangers – Assist Shoreline at Mountain View and Stevens Creek Trail users by providing information regarding routes, park facilities, and safety, and by keeping trails free of litter.

Gatehouse Attendants – Greet visitors, monitor activities and educate the public about Shoreline at Mountain View, a 750-acre wildlife and recreation resource area.

Environmental Docents – Educate members of the public about the area's unique history, diverse species and bay lands ecosystem by providing one-hour docent-led walks.

Garden Volunteers – Help maintain the Rengstorff House flowerbeds, provide arranged flowers for the

interior of the house and answer visitors' inquiries. Weekday availability preferred.

Rengstorff House and School/Group Docents – Conduct guided tours of Rengstorff House and lead educational programs exploring Mountain View's early history. Rengstorff House docents may also provide special tours and activities for school/scout groups, senior centers and other special events.

Exhibitions Assistants – Provide hands-on support for the installation and removal/storage of artwork and exhibition items at Rengstorff House. They may also collaborate with staff on exhibitions strategy, research and preparation. For additional information, E-mail Kristina. Perino@mountainview.gov or call (650) 903-6073.

Recreation – Tennis Court Advocates - assist with tennis court patrols, track hours, report violations, and educate the public on court rules and City policies. For more information, E-mail bill.mykytka@mountainview.gov or (650) 903-6607.



Special Events – Each year the Recreation Department runs a number of special events, including the annual Spring parade, the Halloween Monster Bash and the December Holiday Tree Lighting. If you would like to be a part of the Special Events Volunteer team, E-mail bill.mykytka@mountainview.gov or call (650) 903-6607.

WINTER STORM SAFETY & FLOOD PREVENTION TIPS

PREPARING FOR THE WINTER STORM SEASON



Winter storms cause power outages, flooding and traffic hazards. The City encourages residents to plan ahead for the possibility of storms this Winter by taking the following precautions.

Remove Fallen Leaves

Help prevent street flooding and sewer clogs by removing leaves.

- Place leaves in your yard trimmings toter for pick-up. If one toter is not sufficient, a second toter can be ordered by calling Recology™ at (650) 967-3034
- Compost leaves and other plant debris. You can obtain information about composting and composting workshops by contacting the City's Solid Waste Program at (650) 903-6311
- Layer leaves in the roadway for pick-up by the street sweeper on scheduled sweeping days. Layers must be less than 3 inches deep and 3 feet wide. Leaves left in piles in the roadway will not be picked-up

Obtain Sandbags When Necessary

Sand and sandbags are available at no charge to Mountain View residents at the City's Municipal Operations Center, 231 North Whisman Road. Bring a shovel to fill the sandbags.

Report Flooding or Standing Water

Call the Public Services Division at (650) 903-6329 to report flooding or standing water during normal business hours. After hours or on weekends, call the City's Emergency Communications Center at (650) 903-6395.

During a storm, do not walk or drive past barricades or road signs warning of flooded areas and avoid walking or driving through standing or running water.

Report Downed Trees and Tree Limbs

Report downed trees and tree limbs during normal business hours by calling the Forestry and Roadway Landscape Division at (650) 903-6273. After hours or on weekends, call the City's Emergency Communications Center at (650) 903-6395.

Do Not Touch Downed Power Lines

Assume all downed power lines are dangerous and call both 911 and PG&E at (800) 743-5000 immediately. Stay tuned to your local radio station for power outage updates.

Prepare At Home

Keep an emergency kit on hand with a battery-powered or hand crank radio, flashlights, fresh batteries and a first aid kit. Check to see that your first-aid kit is well stocked and medications have not expired.

Stock a supply of easy to open, prepared food, a can opener, bottled water and pet food in case of a power outage. Keep extra blankets and warm clothes in a safe, dry place in case your heat goes off.

If you use an electric generator, be sure it is installed properly, then call PG&E to let them know you have one. Improperly installed generators put property and the lives of utility workers in the area at risk.

For more information about how to prepare for the Winter storm season, call the Public Services Division at (650) 903-6329.

FLOOD PRECAUTIONS

Twelve percent of the City of Mountain View is located within special flood hazard areas. Flooding in these areas is caused by tidal flooding from the Bay and flooding from Permanente Creek. Below are suggestions for things you can do to protect yourself and your property in the event of flooding.

FLOOD SAFETY

- Do not walk through flowing waters
- Do not drive through a flooded area
- Do not drive around road barriers; the road or bridge may be washed out
- Stay away from power lines and electrical wires
- Have your electricity turned off by PG&E. Do not use appliances or motors that have become wet unless they have been taken apart, cleaned and dried
- Look before you step. Floors and stairs that have been covered with mud can be very slippery
- Be alert for gas leaks. Use a flashlight to inspect for damage. Do not smoke or use candles, lanterns or open flames unless you know the gas has been turned off and the area has been ventilated
- Tune to radio stations KCBS (740AM) or KSJO (92.3FM) for emergency information, traffic updates and instructions

FLOOD INSURANCE

Standard homeowner's insurance policies do not cover losses due to floods. However, the City is a participant in the National Flood Insurance Program, which makes it possible for property owners to obtain Federally-backed flood insurance. This insurance is available to any owner of insurable property (a building or its contents). Tenants may also insure their personal property against flood loss.

By participating in the National Flood Insurance Program Community Rating System, the City earns a 10 percent discount on

insurance rates for the community by exceeding minimum standards for flood risk reduction. This discount applies to National Flood Insurance policies issued or renewed. The actual cost of insurance will vary depending upon the amount of coverage and degree of flood hazard. In certain instances, such as the purchase of a new home with a Federally-backed mortgage, National Flood Insurance is required. Even if flood insurance is not required or you live in a moderate-to-low risk area, the risk of flooding is still very real. The Federal Emergency Management Agency (FEMA) recommends residents purchase flood insurance. Preferred rate policies start at \$110 per year.

FLOOD MAP INFORMATION

Upon request, the City will provide the public, lending institutions, real estate agents and insurance agents with certain flood map information. Call (650) 903-6311 during normal business hours, visit the Public Works Department at City Hall or access the City's website at www.mountainview.gov and click on Ask Mountain View for the following information:

- Classification of whether a property is in or out of the Special Flood Hazard Area
- Additional flood insurance data for a site, such as the Flood Insurance Rate Map zone, base flood elevation, or depth
- A handout on flood insurance purchase requirements
- Elevation Certification for completed projects

You can find your flood risk online at Floodsmart.gov. This site provides relative risks, links to flood risk maps and other flood insurance community resources.

FLOOD PROTECTION TIPS

There are various actions that can be taken to flood proof structures. Electrical panel boxes, furnaces, water heaters and washer/dryers should be elevated or relocated to a location less likely to be flooded. Basement floor drains and interior and exterior backwater valves can be installed, and interior flood walls can be placed around utilities. If flooding is likely, and time permits, move essential items and furniture to the upper floors of your home. Keep materials like sandbags, plywood, plastic sheeting, and lumber handy for emergency waterproofing. This action will help minimize the amount of damage caused by flood waters.

Keep A List of Emergency Telephone Numbers

For Police or Fire emergencies, call 911.

To report power outages or downed power lines, call PG&E at (800) 743-5000.

For Calendar updates on all meetings and events, visit the City's website at www.mountainview.gov/events or tune into KMTV (cable TV CH26)

CALENDAR OF EVENTS

CALENDAR OF REGULAR COUNCIL, BOARD, COMMITTEE AND COMMISSION MEETINGS*

Meetings are sometimes added or adjusted—all dates and locations are subject to change. Check out the website, KMTV, or contact the City Clerk's Office at (650) 903-6304 to confirm dates, times, and locations. For the latest information visit the Calendar on the top right of the City's homepage at www.mountainview.gov.



City Council – meets the second and fourth Tuesday of the month, 6:30 p.m., Council Chambers, City Hall, 500 Castro Street

Library Board – meets the third Monday of the month, 7:30 p.m., Library Conference Room, Library, 585 Franklin Street

Environmental Planning Commission – meets the first and third Wednesday of the month, 7:00 p.m., Council Chambers, City Hall, 500 Castro Street

Human Relations Commission – meets the first Thursday of the month, 6:30 p.m., Plaza Conference Room, City Hall, 500 Castro Street

Parks and Recreation Commission – meets the second Wednesday of the month, 7:00 p.m., Senior Center, 266 Escuela Avenue

Bicycle/Pedestrian Advisory Committee – meets bi-monthly the last Wednesday of the month, 6:30 p.m., Plaza Conference Room, City Hall, 500 Castro Street

Downtown Committee – meets as needed

Performing Arts Committee – meets third Wednesday of the month, 7:30 p.m. Atrium Conference Room, City Hall, 500 Castro Street

Visual Arts Committee – meets the second Wednesday of the month, 6:00 p.m., Atrium Conference Room, City Hall, 500 Castro Street

Youth Advisory Committee – meets the first Monday of the month at 4:30 p.m., Community Center, 201 S. Rengstorff Avenue

Senior Advisory Task Force – meets the 3rd Wednesday of each month from 2:00 p.m. - 4:00 p.m., Senior Center, 266 Escuela Avenue

***All dates and locations are subject to change.**
Check out the City website at www.mountainview.gov, KMTV or contact the City Clerk's Office at (650) 903-6304 to confirm dates and times.



WATER CONSERVATION REBATES

Looking for ways to be more water-efficient and save money? To learn about rebates, water-saving tips, and low-water use gardening, visit the City of Mountain View's Water Conservation website at www.conservewater.mountainview.gov.

WINTER WATER IRRIGATION SCHEDULE

Winter rains usually provide enough water for your garden without turning on a hose or sprinklers. Save on your water bill by turning your landscape watering system off for the Winter – your plants won't mind.

HOUSEHOLD HAZARDOUS WASTE DROP OFF EVENTS

Saturday, December 15 in San Jose
For additional events beginning in January, call (408) 299-7300.

HOME COMPOSTING WORKSHOPS

Call (408) 918-4640 to obtain a schedule for free upcoming workshops and to register.

DON'T MISS UPCOMING COMMUNITY EVENTS

- **Community Holiday Tree Lighting**- Monday, December 3, 5:30 p.m. – 7:30 p.m., 500 Castro Street
- **Rengstorff Holiday Open House** – Thursday, December 6, 7:00 p.m. - 9:00 p.m., Rengstorff House, 3070 N. Shoreline Boulevard



- **Cops That Care Toy Distribution Event** – Saturday, December 22, 9:00 a.m. – 7:00 p.m., 1000 Villa Street
- **Arbor Day Celebration** – Saturday, March 9 in Pioneer Park, 500 Castro Street

The View newsletter is part of the City's community outreach and information program. Should you have any questions about the latest issue of *The View*, please call (650) 903-6210 or send an E-mail to: kimberly.thomas@mountainview.gov

ANDROID APP NOW AVAILABLE

Mountain View now offers an Android phone application for the City's *Ask Mountain View* service, which provides 24 hour online access to City Hall information as well as a variety of services. An iPhone application was made available in 2010.



Download the new Android app, at www.mountainview.gov and search for *Ask Mountain View*. You may also download the app from Google Play. The City receives more than 16,000 hits per year from residents using the *Ask Mountain View* service. It's a great way to receive status updates on projects, access links and get the answers to frequently asked questions.

For more information about phone apps and *Ask Mountain View* features, visit www.mountainview.gov, contact the City Manager's Office at (650) 903-6301 or kimberly.thomas@mountainview.gov.

CITY OFFICES WILL BE CLOSED ON THE FOLLOWING HOLIDAYS IN EARLY 2013:

- Monday, January 21 for Martin Luther King Day
- Monday, February 18 for Presidents' Day

CELEBRATE ARBOR DAY ON MARCH 9, 2013

Mountain View celebrates Arbor Day on Saturday, March 9th with a variety of events in Pioneer Park behind City Hall, 500 Castro Street. Activities include a tree planting in the park. The City also plans to make approximately 125 new trees available to individual residents this year for planting on their property. The planting event is part of the City's forestry restoration efforts and the celebration of the State of California's Arbor Day.

SIGN UP FOR A FREE TREE!

Residents who wish to participate must fill out and submit the request form included in this issue of *The View* by 5:00 p.m. on January 25, 2013, and agree to plant and maintain the tree on their property. If the number of requests for trees exceeds the number of trees available, names will be drawn at random. The City will deliver the tree of choice to eligible residents during the week of March 4. Residents may choose from six varieties of trees.

- The Loquat is a small evergreen tree that grows from 16 to 33 feet high, with a rounded crown and short trunk. The leaves are dark green, tough and leathery

- in texture. The fruit ripens in early Spring
 - The Fringe is a deciduous tree and grows to 30 feet in height. It requires full sun and moderate amounts of water. The tree has white lacey flowers and purple-blue fruit that attract birds and wildlife
 - The Arbutus 'Marina' grows 30 - 50 feet tall. The upright branches are covered with a smooth mahogany colored bark, green leathery leaves; urn-shaped white blushed pink flowers and decorative fruit
 - The Chitalpa 'Pink Dawn' grows 20-30 feet tall and is dry-spell tolerant. Its narrow leaves are 4 to 5 inches long and the tree has trumpet-shaped flowers
 - The Flowering Cherry 'Snow Fountains' grows to a height of 10 to 12 feet and has a cascading cloak of white flowers in the Spring
 - The Catalina Ironwood is a California native evergreen tree that can reach 50-60 feet high. It sheds old gray bark to reveal deep cinnamon red new bark
- For more information about Arbor Day activities, call the Forestry and Roadway Landscape Division at (650) 903-6273.

APPLICATION FOR ARBOR DAY 2013 TREES

Name: _____

Address: _____

Daytime Phone: (_____) _____

Tree Planting Address: _____

Type of Tree Requested (refer to list): _____

Planting Location of Arbor Day Tree (examples: southwest corner of backyard, center of front lawn, backyard garden): _____

The undersigned agrees to: (1) accept the tree as requested above, (2) plant the tree as indicated on the application (3) maintain the tree at own expense (tree planting/care information will be supplied).

Signature of Applicant _____ Date _____

Please complete and return this application by mail before 5:00 p.m. on Friday, January 25, 2013.

Send to:

City of Mountain View, Forestry Division
P.O. Box 7540
Mountain View, CA 94039-7540

(Office Use Only) Date Received: _____